

# Troll mattresses to suit Nicole, Sun and Lukas Cots

Some Troll mattresses may be undersized, which can create a gap of more than 4cm between the cot and the mattress. Gaps of this size can be an entrapment hazard. Undersized mattresses do not comply with the Australian mandatory standard for household cots.

## Measuring your mattress length:

Firstly check if your cot and mattress are one of the Troll Nicole, Sun, or Lukas cots. If so, follow the instructions below to measure the mattress.

1. Remove any sheets, mattress protectors, or other linen from the mattress. Leave the mattress in its cotton cover as it came when purchased.
2. Place the mattress into the cot preferably with the base in the upper or baby position.
3. Gently slide the mattress down to one end of the cot without deforming the mattress in any way.
4. At the other end of the mattress place a measuring tape with clearly defined number markings over the gap between the end of the mattress and the end of the cot.
5. Take note of the size of the gap between the mattress and the cot.
  - a. **If the measure is less than 4cm**, your mattress complies with the standard and is NOT RECALLED. You do not need to do anything else and can continue to use the cot and mattress.
  - b. **If the gap is 4cm or greater**, your mattress is undersized, does not comply with the standard and presents an entrapment hazard to an infant using it. Undersized mattresses are RECALLED. To arrange for a replacement mattress:
    - i. stop using the mattress immediately if the gap is measured as greater than 4cm. Your mattress will be replaced with a new one.
    - ii. place your camera directly over the measuring tape, photograph the gap with the measuring tape, and take a second photograph which shows the entire mattress in the cot.
    - iii. forward the following images and information to [info@danishbydesign.com.au](mailto:info@danishbydesign.com.au)
      - the photographs as described above
      - where you purchased the mattress
      - the approximate age of the mattress
      - which cot you have: Nicole, Sun or Lukas
      - your contact name, mobile telephone number and the address where a replacement mattress can be delivered.

If you have any questions about this recall, these instructions or the polyester stable fibre mattress sold with Troll cots, then you are welcome to contact Danish by Design on 03 95880999, or [info@danishbydesign.com.au](mailto:info@danishbydesign.com.au)