

Dealer Principal	New Vehicle Sales	Marketing	Used Vehicle Sales	Service	Parts & Accessories	Administration
Service Operations Manager S Hartley Tel: 03 9264 4045		Group: 13 Sl: 13 37 11 (002)		Date: 05/09/2011		

BMW Service Information

Fuel system



Campaign – Replace fuel filter heater E70, E71, E8x, F01, F02. N47, M57 & N57.

Situation

Moisture may enter the fuel filter heating at the electric contacts.

Effect

Short-circuits may occur in the area of the electric contacts of the fuel filter heating. This may result in the short-term discharge of the starter battery. The vehicle can no longer be started.
In unfavourable individual cases, a short-circuit that occurs in the fuel filter heater when the vehicle is in motion may also lead to a fire when the vehicle is switched off.

Vehicles concerned

E70 E71 E8x F01 F02 N47 M57 N57. According to VIN selection (20.08.2008 - 12.06.2009)
See the BMW Intranet for the full chassis number listing.

Measure

Replace the fuel filter heater.

Procedure

When replacing the fuel filter heater, proceed as advised in Repair Instructions **RA 13 32 051 Replace fuel filter/fuel preheater.**

Parts

Part number	Description	Quantity
13 32 8 517 897	Fuel filter heating	1 (E7x, E8x, F01, F02)
16 12 1 180 240	Hose clamp	2 (all vehicles)

Special defect code: 00 13 08 02 00

Flat-rate unit number	Description	Labour
00 60 038	Replace fuel filter heater	9 FRUs (E70/E71) 7 FRUs (F01/F02) 6 FRUs (E81/E82/E87/E88)

Stuart Hartley

Service Operations Manager

13 37 11 (002) Replace fuel filter heater Service Bulletin//V3-AU-A-2/Issue 1/3-Apr-12

Title *Name* *Surname*
Address 1
Address 2
Address 3..State..Post Code

Your BMW – Chassis Number XXXXXXX
Safety Related Recall: BMW E70, E71, E8x, F01, F02.
Defect Code – 00 13 0802 00: Replace diesel fuel filter heater
Production period: 08.2008 - 06.2009
Commencement date: 05/09/2011

Dear *Title* *Surname*

We have obtained your address details via the Australian national VIN registry as being the current registered owner of the above mentioned BMW vehicle. BMW Germany has notified us of a product safety recall that affects your vehicle.

Quality monitoring at BMW Group has revealed that a short circuit may occur in the area of the fuel filter heater on your vehicle. This may result in a short-term discharge of the starter battery. The vehicle can no longer be started. However, in an unfavourable case, if a short-circuit occurs when the vehicle is in motion, this may also lead to a fire in the vehicle when it is switched off.

To ensure that this area of your vehicle is in perfect working order, it is therefore necessary to replace The fuel filter heater should therefore be replaced on your vehicle.

We ask that you **contact your preferred Authorised BMW Dealer** as soon as possible to discuss a suitable appointment time. The inspection and repair will take approximately 1 hour to complete and will be free of charge.

If you are no longer the registered owner of this vehicle, we would appreciate your advice of the current owner details. Alternatively, we ask that you let us know if your vehicle is no longer in service.

We sincerely appreciate your understanding and assistance in this safety recall action. Please accept our apologies for any inconvenience that may be caused as a result of this matter.

If you have any questions regarding this, please contact your preferred BMW Dealer or BMW Group Australia on 1800 813 299.

Yours sincerely

Colin Batten
Customer Relations Manager