

Product Safety Recall

Freedom is conducting a voluntary product recall of the Utility Dining Chair (White: 23157101, Galvanised: 23157118, Red: 23157217, Perforated Galvanised: 23204010, Perforated Aqua: 23275737, Perforated White: 23275744, Perforated Red: 23275751, Perforated Lemongrass: 23275768)
Sold at Freedom stores from March 2011 - March 2014.

Defect: When used incorrectly the tapering of the inside bottom of the chair legs may lead to an entrapment or laceration hazard.

Hazard: Entrapment or laceration hazard.

What to do: Freedom will supply a free plug insert kit to customers and these plugs will need to be inserted into the legs of the chairs. Once plugs have been inserted this safety risk is

eliminated. To obtain the free plug insert kit please email steelchairs@freedom.com.au. Customers can choose to visit a Freedom store or email steelchairs@freedom.com.au to arrange an exchange of their Utility chairs for our current Laurent model available in two colours. The Laurent chair looks similar but does not pose the same safety risk as the design of the inner lower leg is different. Alternatively, customers can return their Utility chairs to a Freedom store for a refund.

Contact Details: For more information contact Freedom Customer Service at steelchairs@freedom.com.au or on 1300 135 588 and select option 9 between 9.00am-5.30pm AEST Mon-Fri or visit www.freedom.com.au/help/product-recall-notice/

See www.recalls.gov.au for Australian Product Recalls Information

