

BABYBJÖRN®

Important information to owners of BABYBJÖRN® Babysitter Balance and BABYBJÖRN® Babysitter Balance Air

BabyBjörn is undertaking a voluntary recall to repair of BABYBJÖRN® Babysitter Balance and BABYBJÖRN® Babysitter Balance Air, due to the discovery of small metal pieces in the padded area of the babysitter's fabric seat.

Two consumers in Japan found small metal pieces in the babysitter's fabric seat. After further inspection of 15 000 babysitters in stock, five more small metal pieces were found. No incidents have been reported. Nevertheless, BabyBjörn AB has decided to undertake a voluntary recall for corrections.

In Australia 850 BABYBJÖRN® Babysitter Balance and BABYBJÖRN® Babysitter Balance Air have been sold since their launch in September 2008.



We therefore ask you to send in your babysitter's removable fabric seat for inspection. See instructions below and on next page.

Please note: The recall does not apply to all BABYBJÖRN® Babysitters. Read more in the instructions below.

The recall does not apply to BABYBJÖRN® Babysitter 1-2-3, which has a completely black safety latch and a wooden footrest.

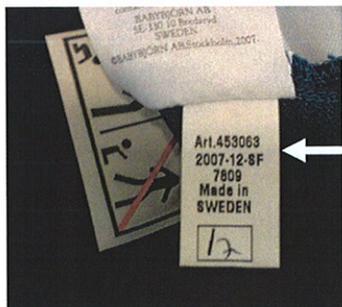
How do I know if my BABYBJÖRN® Babysitter is affected by the recall?

1. Red safety latch and plastic footrest

The models in question have a red safety latch and a plastic footrest. See picture below, right.

2. Manufacturing date October 2007 - April 2009

The affected babysitters were manufactured between October 2007 and April 2009. You will find the manufacturing date on the label on the inside of the fabric seat, under the care label.



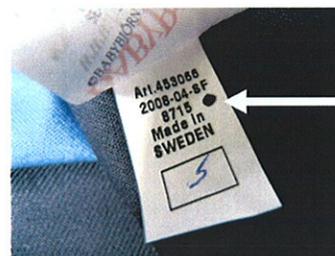
BabyBjörn® Babysitter Balance/Air



How can I tell if my BABYBJÖRN® Babysitter Balance /Air is not affected by the recall?

1. **Black dot or two black stripes on the date label**

If your babysitter has a black dot or two black stripes on its date label, it means that it has been inspected and is not affected by the recall.



2. **Green label on packaging or quality Control sticker**

If there is a round green sticker or quality control sticker on the packaging (see pictures, right), the babysitter is already inspected and not affected by the recall.



If you do have a BABYBJÖRN® Babysitter Balance or BABYBJÖRN® Babysitter Balance Air affected by the recall, please:

1. Download the report form from our home page:

<http://www.babybjorn.com/engb/Eng/questions-and-answers/recalls/> or contact Scanbrands by phone: 03 9585 8199 or by email: info@scanbrands.com.au Your retailer can also provide you with our report form.

2. Fill out the report form.

3. Remove the fabric seat from your babysitter by loosening the two elastic loops at the bottom and pull the fabric seat off the frame.

4. Fold the fabric seat and send it together with the completed report form. Seal the package thoroughly.

5. Instead of using a stamp, write Scanbrands, Replied paid, PO Box 2816, Cheltenham VIC 3192 in a clearly visible place on the package/envelope.

6. Please send the completed report form along with your fabric seat.

7. A brand new replacement cover will be sent to you free of charge.

If you have any questions, contact Scanbrands by phone: 03 9585 8199 or by email: info@scanbrands.com.au