



\*Title\* \*Name\* \*Surname\*  
Address 1  
Address 2  
Address 3..State..Post Code

**Your BMW – Chassis Number XXXXXXXX**  
**Safety Related Recall – BMW 5 & 6 Series. Production period: 2003 to 2010.**  
**Defect Code – 00 61 5603 00: Battery Cable Cover**  
**Commencement date: 27 March 2012**

Dear \*Title\* \*Surname\*

We have obtained your address details via the Australian national VIN registry as being the current registered owner of the above mentioned BMW vehicle. BMW Germany has notified us of a product safety recall that affects your vehicle.

Quality monitoring at BMW has revealed that in very rare cases, a battery cable cover might not have been correctly clipped in the luggage compartment floor at the partition area of the battery positive cable. Due to long-term influences such as vibration, changes in temperature or other environmental influences, an incorrectly clipped cover may cause water ingress and a loosening of the screw connection. As a result, there may be fluctuations in the vehicle electrical system causing malfunctions in various different systems and even leading to the engine not starting. A localised temperature increase at the screw connection is possible, which, in extremely rare cases can lead to a scorching of the overlying floor panel in the luggage compartment. As such, the possibility of a fire in the luggage compartment or in the vehicle itself, even if the vehicle is switched off, cannot be completely ruled out.

To ensure that this area of your vehicle is in perfect working order, the clipping of the battery cable cover should therefore be checked from inside the luggage compartment and, if necessary, be correctly fitted. To prevent water ingress, the area affected will also be greased and the cover on the battery positive cable in the luggage compartment will be replaced. We ask that you **contact your preferred Authorised BMW Dealer** as soon as possible to discuss a suitable appointment time. The inspection and repair will take approximately 30 minutes to complete and will be free of charge.

If you are no longer the registered owner of this vehicle, we would appreciate your advice of the current owner details. Alternatively, we ask that you let us know if your vehicle is no longer in service.

We sincerely appreciate your understanding and assistance in this safety recall action. Please accept our apologies for any inconvenience that may be caused as a result of this matter.

If you have any questions regarding this, please contact your preferred BMW Dealer or BMW Group Australia on 1800 813 299.

Yours sincerely

Colin Batten

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# BMW Group

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**Customer Relations Manager**

