



February 2014

URGENT SAFETY RECALL

CLUB CAR MODEL YEAR 2012 PRECEDENT GOLF & TRANSPORT VEHICLES

Dear Club Car Customer:

Club Car, LLC, in cooperation with the U.S. Consumer Product Safety Commission, is notifying all owners and operators of 2012 model-year Precedent golf cars and transportation vehicles of a risk of a fractured passenger's side hip restraint in certain units due to improper material. This problem, if not corrected, could lead to a person not being held in place as intended, posing a potential fall hazard. Club Car is recalling certain potentially affected 2012 model year vehicles.

Club Car, in conjunction with its dealers and distributors, has initiated a field campaign to replace the passenger's side hip restraint in the affected vehicles. The replacement will be done free of charge.

This letter is to provide the information you will need to identify the affected vehicles and the actions you should take to ensure that the passenger's side hip restraint in your vehicle is replaced expeditiously.

Which vehicles are affected?

- The recall affects certain 2012 Precedent golf and transportation vehicles. A description of affected models and serial numbers is located on the back of this letter.

What is the problem?

- The passenger's side hip restraint may fracture.
- This condition, if uncorrected, may prevent the hip restraint from holding a person in place as intended.

Our records indicate that you are the current owner of a 2012 Precedent golf or transport vehicle or vehicles. If you are no longer in possession of the vehicle(s), please contact us at 1-800-227-0739 extension 3831 with any information you might have concerning their current location.

Immediate actions to be taken for affected vehicles:

STEP 1:

- Determine whether the serial number(s) of your 2012 Precedent golf or transport vehicle or vehicles are on the list of potentially affected vehicles in Table 1 (on back). The serial number is located on a decal just above and to the right of the accelerator pedal. The serial number consists of a two-letter prefix followed by a ten-digit number (see serial number decal example at right). The prefix and number must both match the model listings shown in Table 1 for your vehicle to be affected.



STEP 2

- If your vehicle is included in Table 1, **STOP USING THE VEHICLE** and immediately **contact your authorized Club Car dealer** to arrange for the repair of your vehicle(s). If you are unable to contact your dealer, call Club Car at 1-800-227-0739, ext. 3831 between 8 a.m. and 5 p.m. ET.

We have initiated these steps out of our concern for your safety, and continued satisfaction with Club Car products and regret any inconvenience this may cause. Your cooperation and patience in dealing with this important issue is appreciated.

TABLE 1



Precedent Golf Car
PD, PH, PR, PY
1227-290759 to 1229-294026



Precedent 4 Passenger
PF, PJ, PV, PW
1227-290745 to 1229-293651