

**Customer GasBadge® Plus Recall Form**

Date \_\_\_\_\_

**Contact Information:**

Name \_\_\_\_\_

Company \_\_\_\_\_

Email \_\_\_\_\_

Phone \_\_\_\_\_

Case Number\* \_\_\_\_\_

\*If you have already spoken with an Industrial Scientific representative regarding this issue and have been assigned a case number, please enter it here (i.e. 20120201-012345). Otherwise, leave this field blank.

**Ship To Address:**

Address \_\_\_\_\_

City \_\_\_\_\_

State/Province \_\_\_\_\_

Other Province \_\_\_\_\_

Postal Code / Zip Code \_\_\_\_\_

Country \_\_\_\_\_

**Number of GasBadge Plus instruments to be replaced:** \_\_\_\_\_

**Are your instruments typically used in a cold-weather environment?** \_\_\_\_\_

**Number of current calibration station(s) and/or docking station(s):**

Cal Plus Calibration Station \_\_\_\_\_ DS2 Docking Station \_\_\_\_\_ iNet DS Docking Station \_\_\_\_\_

**Describe any special alarm settings for your current GasBadge Plus instruments:**

\_\_\_\_\_  
\_\_\_\_\_

**Serial number of each instrument:**

_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

If you need to list more serial numbers than there are fields above, please attach a separate sheet which includes the remaining serial numbers. Include on the sheet your name, company name, email address and telephone number.



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Delivering highest quality, best customer service ...  
every transaction, every time



Choose from the following options for replacement of your GasBadge Plus instrument(s):

**Option 1: Replacement with GasBadge Plus v3.0**

This option will provide a one-for-one replacement for all currently in service, in warranty, GasBadge Plus instruments with GasBadge Plus v3.0 instruments.

- If your instrument(s) are 12 months or older, the GasBadge Plus v3.0 will provide you with warranted instruments equivalent to the warranty remaining on your current instruments.
- If your instrument(s) are less than 12 months old, we will replace these units once more during your warranty period. You will not need to pay for the second replacement.

**Option 2: Replacement with GasBadge® Pro**

This option will replace all currently in service, in warranty, GasBadge Plus instruments with GasBadge Pro instruments. The GasBadge Pro is a single-gas, fully-featured instrument with a Guaranteed For Life™ warranty, on/off capabilities, 2600 hours of continuous run time, and a user replaceable battery. Your GasBadge Pro sensors will have a warranty equal to the remaining warranty that you have on your current GasBadge Plus. If you have accessories for your GasBadge Plus, we will work with you to exchange these for GasBadge Pro accessories.

**Option 3: I am not sure which replacement is right for me. Please contact me.**

Industrial Scientific will contact you to discuss the best option for your operations.

- If you choose this option, you do not need to enter your serial numbers at this time.

Once completed, fax this form and any attachments to your local Industrial Scientific office (ATTN: Customer Service) at the numbers below. Please ensure that the contents are legible so that the return process can begin promptly. Thank you.

Americas +1 412-788-8353; +03 9644 7709 (Australia and New Zealand)  
EMEA +33-3-21-60-80-07  
Asia Pacific +65-6561-7787



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