

February 28 2012

«Title» «Surname»  
«ADDRESS»  
«SUBURB» «STATE» «PCODE»

Dear Sir / Madam

Chassis Number: «Chassis Number»

**IMPORTANT NOTICE**

**JAYCO CORPORATION - RECALL ID: JC0031**

I am writing to advise you that Jayco Corporation Pty Ltd has decided to implement a voluntary safety recall reference number **JC0031** in relation to your caravan.

As a safety precaution, Jayco has decided to recall selected Caravans between chassis number N12174 and P70111 that are fitted with a 2000kg axle and 12 inch brake drums. This recall action requires the replacement of all wheel nuts and the inspection of all the wheel studs that are currently fitted to your Jayco caravan and replacement any wheel stud that is found to have a damaged thread.

**What should you do next?:**

**Option 1: Call Lube Mobile on 133032 to arrange the replacement of all the wheel nuts and an inspection of all the wheel studs. Should any of the wheel studs have a damaged thread they will be replaced as required.**

**Option 2: If option 1 is not suitable call Jayco on the numbers noted below to arrange a local repairer to complete the recall on behalf of Jayco.**

We sincerely apologise for this inconvenience, however we are taking this precautionary action to ensure the safe operation of your Jayco. If you experience any problems or difficulties in making arrangements with Lube Mobile, our dealers or service agents, please call our Service Department on Free Call 1800 331 601 or for Victorian calls 03 8792 2136.

Yours sincerely,



Paul Morgan  
National Services Manager  
Jayco Corporation Pty Ltd