



# URGENT MEDICAL DEVICE RECALL

## Durex REAL FEEL Condoms

6 pack

**Batch/Lot number: 1000432443**

**Expiry date: 2021-01**

Reckitt Benckiser (RB), following consultation with the Therapeutic Goods Administration (TGA), is recalling **batch/lot# 1000432443** of Durex Real Feel condoms (polyisoprene, non-latex condoms) because they may not meet the specification for non-latex condoms at the end of shelf-life. No other batches of Durex condoms are affected by this recall.

If you have affected Durex Real Feel condoms, do not use them. Instead, call RB's consumer relations line as given below, to arrange the return of affected product and a suitable refund.

RB CONSUMER RELATIONS 1800 022 046

There is no immediate safety concern for consumers. RB has recently found that one batch of the Durex Real Feel condoms manufactured earlier this year, whilst meeting all specifications at the time of release, are now not passing our stringent shelf life durability test. The safety of our consumers always comes first and therefore, as a precaution, RB has decided to initiate a consumer level recall for this ONE particular affected batch.

Reckitt Benckiser sincerely regrets any inconvenience to their customers.