

# Product Safety Recall

## Dymples Portacot

**BIG W takes product safety seriously and wishes to advise customers of a product recall on the following product:**



**DESCRIPTION:** 8286069 Dymples Portacot. The article number can be found on the label sewn into the mattress and cot.

This product was sold by BIG W nationally from 11/12/14 to 24/05/18

**DEFECT:** The top rail folding mechanism may fail and cause an entrapment hazard, the openings in the mesh fabric walls are larger than allowable under the Australian Standard, the frame may buckle, the warning label is incorrectly located and the cot may become unstable when subjected to a horizontal force.

**HAZARD:** There is a risk to the occupant of limb entrapment in the folding mechanism, risk of finger entrapment in the mesh fabric walls, risk of injury as a result of the cot tipping over under certain conditions.

**ACTION REQUIRED:** Customers should immediately cease using the product and return it to any BIG W store for a full refund.

BIG W apologises to its customers for any inconvenience caused by this recall.

### **For further information**

Please direct all calls and any queries concerning this recall to Customer service on telephone: **1300 244 999**

**See [www.recalls.gov.au](http://www.recalls.gov.au) for**

**Australian Product Recall Information**