

**Dear Customer,**

According to our records you have, at some stage, purchased one of our wooden puzzle products. This product would have been a name, number, alphabet or shapes puzzle in the form of the attached pictures.



The Australian Competition & Consumer Commission (ACCC) has recently brought to our attention that there is a potential child safety risk with the wooden peg on some of our products as they do not comply with the mandatory standard for Toys for Children up to and including 36 months of age. In addition to this we have identified a similar potential risk with the wooden puzzle base. For this reason we are conducting a voluntary product recall of our wooden puzzle products.

## **Product information**

### **Product description**

Wooden puzzles consisting of a wooden base with carved areas and wooden shapes that fit into those carved areas. The wooden shapes have wooden pegs attached by glue.

### **Identifying features**

Wooden pegs

### **What are the hazards?**

*Wooden Peg:* A potential exists for the wooden pegs to become detached from the product (as shown in picture 1 below), which may pose a choking hazard to a young child.

*Wooden Base:* A potential exists for sections of the top wooden layer of the base plate to become detached from the product (as shown in picture 2 below), which may pose a choking hazard to a young child. This relates to the raised section of the base plate inside letters such as: R, P, A, B, q, e, o, p, a, d, g, b, 6, 8, 9, 10



### **What should you do?**

You should remove this product from children and go to the following link for further instructions regarding repair and replacement of your product:

<http://www.mooco.com.au/voluntaryrecall>

Regards,

The team at Mooco