**BIOS Update for “VAIO Personal Computer VPCF11 series”**

30-06-2010

Dear Valued Sony VAIO Customers,

Sony takes pride in the quality of its products.

Recently, we became aware of a potential issue affecting VAIO notebook models VPCF115FG, VPCF116FG and VPCF117HG, available on the Australian market since January 2010.

In rare cases, these notebook computers can overheat due to a potential malfunction of the internal temperature management system.

If you own a VAIO notebook with the model names above, Sony recommends that you download and install a BIOS firmware update specifically designed to prevent the potential overheating.

Please click [here](https://support.vaio.sony.co.jp/cgi-bin/notification/mbhi/en/check.cgi) to check the affected models

Click here to download and install the BIOS firmware update:

[VPCF11](http://www.sony-asia.com/support/download/401853) series

**Update Method:**
• [VAIO Update](http://www.sony-asia.com/support/faq/401844)
*\*If your product activates “*[*VAIO Auto Update*](http://www.sony-asia.com/support/faq/401850)*”, the BIOS of your product will be updated
automatically while connected to internet.*
• [Manual download](http://www.sony-asia.com/support/faq/401854) from [VPCF11](http://www.sony-asia.com/support/download/401853) series VAIO download support page

If you have any questions or need additional assistance installing the BIOS firmware update, please contact Sony technical support on **1300 13 76 69** for further assistance.

We take the quality of the products we sell very seriously and make every effort to ensure that the products we develop meet your expectations.

We sincerely apologise in advance for any inconvenience caused.

Thank you for using VAIO.

Sincerely,
**Your VAIO Support Team**