

Product Safety Recall

House and Home Luche Libre Mugs

Big W takes product safety very seriously and wishes to advise customers of a product recall of House and Home Luche Libre Mugs

The affected product has been sold in Big W stores nationwide from 1 June 2015 to 16 July 2015.



Affected Products - assorted colours and styles, (sold individually):

44170 - Blue honeycomb
44171 - Yellow stripe
44174 - Coral honeycomb
44178 - Aqua dots

Defect: The base of the mug may crack, break and come free when boiling water or liquid is poured into the mug.

Hazard: If the base cracks or breaks there is a high risk of personal injury, such as scalding, arising from boiling liquid being released from the mug. There is also a risk of an injury from the sharp edges resulting when the base cracks or breaks.

What to do: You should immediately cease using the product and return it to any Big W store for a full refund.

Big W apologises for any inconvenience caused.

**PLEASE DIRECT ALL CALLS AND ANY QUERIES
CONCERNING THIS RECALL TO CUSTOMER SERVICE ON
TELEPHONE: 1300 244 999**

**See www.recalls.gov.au for
Australian Product Recall Information**