

# PRODUCT SAFETY RECALL

## Water-Resistant Pendants

Inovonics EN1223S



**Identification:** This recall is for units with the following date codes on the printed circuit board label inside the unit:

- 16071 (within shipping carton date code 16075)
- 16077, 16080, 16081 (within shipping carton date code 16083)

**Product Issue (Defect):** Incorrect programming means that the products are not operating as intended and the affected pendant products will be unable to send an alarm upon activation of the button press mechanism and therefore cannot elicit a response from a designated responder.

**Hazard:** If an alarm is unable to be sent or is not received there is the potential for the call from the user to go unattended and this may place the user at risk of harm.

**What to do:** Identify any affected units, and discontinue use of those units immediately. Return units to Hills for a replacement.

**Contact Information:** Please direct all calls and any queries concerning this recall to Hills or Todd Stanley at Inovonics - [tstanley@inovonics.com](mailto:tstanley@inovonics.com) 1-303-209-7220

See [www.recalls.gov.au](http://www.recalls.gov.au) for Australian product recall information