

PRODUCT SAFETY RECALL

Single Button Pendants

Inovonics EN1233S



Identification: This recall is for units with the date code 16072 on the printed circuit board label inside the unit (within shipping carton date code 16073). The units were sold to a supplier in New South Wales (Hills).

Product Issue (Defect): Incorrect programming means that the products are not operating as intended and the affected pendant products will be unable to send an alarm upon activation of the button press mechanism and therefore cannot elicit a response from a designated responder.

Hazard: If an alarm is unable to be sent or is not received there is the potential for the call from the user to go unattended and this may place the user at risk of harm.

What to do: Identify any affected units, and discontinue use of those units immediately. Return units to Hills for a replacement.

Contact Information: Please direct all calls and any queries concerning this recall to Hills or Todd Stanley at Inovonics - tstanley@inovonics.com 1-303-209-7220

See www.recalls.gov.au for Australian product recall information