

ELECTRICAL SAFETY RECALL

KÄRCHER SUBMERSIBLE PUMPS
MODEL NOS. SCP 9000 / 12000, SDP 9500 / 14000

Kärcher Pty Ltd ("Kärcher") is conducting voluntary recall action relating to the SCP and SDP submersible water pumps ("Submersible Pumps"). The Submersible Pumps were supplied exclusively through Bunnings stores nationwide and selected Kärcher Dealers between May 2009 to October 2009.



SDP 9500



SDP 14000



SCP 9000



SCP 12000

Kärcher's routine quality checks indicate that the Submersible Pumps may, over time, develop cracks in the outer insulation of the float switch and 240V electrical cables. This may allow ingress of water into the electrical cables, which has the potential to result in injury caused by electrical shock.

The cracks have occurred in similar products overseas. No accidents or injuries have been reported in Australia. Customer safety and satisfaction is paramount to Kärcher, so it is recalling these potentially affected Submersible Pumps as a safety precaution.

If you own an affected Submersible Pump, you should immediately stop using it, disconnect it from any power source and remove it from any wet or damp environment.

Please call or email Kärcher to provide your contact details. Kärcher will then arrange for the return and replacement of your Submersible Pump at no cost to you.

Only the SCP and SDP Submersible Pumps are affected. This precautionary product safety action does not involve Kärcher pressure washers or any other Kärcher product.

If you have any questions regarding this product safety recall, please contact Kärcher's Safety Recall Co-ordinator, Mr. Brad Rafferty.

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See www.recalls.gov.au for Australian product recall information.

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