



# ATTACHMENT A



Marine Power International P/L  
trading as A.B.N. 25 003 100 007

**Mercury Marine**  
132-140 Frankston Road  
Dandenong Vic. 3175  
Private Bag 1420  
Dandenong Sth. 3164  
Tel: (03) 9791 5822  
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Date:

Customer Name  
Customer Address  
Customer Suburb etc

Dear ,

## **Notice for Product Safety Recall of Mercruiser Stern Drive engines with Polymer Steering Fluid Cooler - Serial No.**

We at Mercury Marine are dedicated to providing superior reliability and customer satisfaction. As part of our commitment to superior customer satisfaction, we have determined that it is necessary to replace the Polymer Power Steering Cooler to ensure the safety and reliability of your MerCruiser package.

### **What is the condition?**

It is possible that the tube which carries seawater in the Power Steering Cooler could break causing the engine to overheat and seawater to be discharged into the bilge of the boat. Because it is possible for the cooler to split without warning, replacement of the cooler should be scheduled and completed as soon as possible. The boat should not be operated until the repair has been completed.

### **What will Mercury do?**

Any authorised MerCruiser dealer will inspect and if necessary replace your Power Steering Cooler at no charge to you.

### **What should you do?**

Please contact your MerCruiser dealer (preferably the selling dealer), to schedule an appointment to have the Polymer Power Steering Cooler replaced. Your dealer is able to determine how long the repair will take on your engine.

**Please present this notice to your dealer when you bring your engine in for your service appointment.**

### **What if you have other questions or no longer own this engine?**

Please contact your Authorised dealer.

We have sent this notice in the interest of your continued satisfaction with our product and we sincerely regret any inconvenience this may cause you.

For your nearest dealer location please refer to our website [www.mercurymarine.com.au](http://www.mercurymarine.com.au),

Sincerely,  
Marine Power International Pty Ltd

**QLD OFFICE:** 85 Waterway Drive, Coomera Qld. 4209. Tel: (07) 5556 1900, Fax: (07) 5556 1999

**N.S.W. OFFICE:** Unit 3/376 Newbridge Road, Moorebank NSW. 2170. Tel: (02) 9822 6300, Fax: (02) 9822 6333

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