

Dear,

Serial No.

As part of our commitment to superior customer satisfaction, we have determined that it is necessary to have your outboard's shift bell crank replaced to ensure the reliability of your Mercury Outboard.

What is the condition?

Mercury Marine has identified a potential for corrosion cracking at the base of the shift control studs of both the shift bell crank and the upper shift shaft. This could result in possible stud breakage, which would cause a loss of shift control, which could result in property damage or personal injury. The boat should not be operated until the repair has been completed.

What will Mercury Marine do?

Mercury Marine (through an authorised dealer), will replace both the shift bell crank and the stud of the upper shift shaft without charge. The replacement components have been designed and manufactured to provide additional protection against corrosion.

What should you do?

Please contact your Mercury/Mariner Outboard dealer (preferably the selling dealer) and mention Service Bulletin 2011-03 or OEM Service Bulletin 2011-02 to schedule an appointment to have your outboard's shift bell crank and upper shift shaft stud replaced.

Please present this notice to your dealer when you bring your boat/outboard in for a service appointment.

What if you have other questions or if you no longer own this outboard?

Please contact your authorised Dealer or Mercury Marine on merc_info@mercmarine.com.

We have sent this notice in the interest of your continued satisfaction with our product, and we sincerely regret any inconvenience this may cause you.

For your nearest dealer location please refer to our website www.mercurymarine.com.au

Sincerely
Marine Power International Pty Ltd