

Product Safety Recall

Small (600ml) Hot Water Bottles with Cover

Product Description:

McGloins Pty Ltd is conducting a recall of small hot water bottles sold in knitted covers. One product is 600ml hot water bottle, cream in colour and was sold in a cream knitted sleeve with a blue snowflake design (see photo 1). The second is an 800ml red hot water bottle with a pink rabbit sleeve (see photo 2). The products were sold nationally through pharmacies and were displayed in a red display carton. Please note that it is only the described products sold in the knitted sleeve without the warning notice "Do not use boiling water" that is being recalled. All other hot water bottles comply with Australian standards and are not being recalled.



What is the Defect?

Australian regulations require the warning labels "Do not use boiling water" and "This hot water bottle is designed to be partially filled" to be stamped on the neck of hot water bottles. A number of products manufactured and distributed in the Australian market have been found not to have this warning.

What are the Hazards?

There have been reports of consumers that overfill hot water bottles or fill them with boiling water receiving burns. Warnings are designed to remind consumers to use hot water bottles safely.

What should Consumers Do?

Consumers that have purchase the product described above should check the neck of the hot water bottle for the warning labels "Do not use boiling water". If these warnings are not present they should call (02) 9836 1000 or email recall@mcgloins.com to arrange to return the product to McGloins at no cost and to receive a refund in the form of a gift card.

See www.recalls.gov.au for
Australian Product Recall Information