mophie juice pack air[™] Exchange Program

Safety Exchange Notice

mophie juice pack air made for iPod touch (4th Generation)

mophie has determined that in a small number of juice pack air units for the iPod touch (4th generation) may short-circuit causing the unit to potentially over heat. In extreme conditions, it is possible for the plastic to deform and damage the iPod touch. You should stop using these units immediately.

Model # 2010_JPAXT4 • 2011_JPAXT4 • 2012_JPAXT4

Your product may be affected if the **first 5 digits** of your serial number fall between:



TR113XXXXX-XX - TR120XXXXX-XX













Return the product and receive a replacement unit by doing one of the following:

Call - 877.308.4581 (9am and 5pm EST)

Online - mophie.com/exchange (24hrs a day)