

Electrical Safety Recall

RECALL NOTICE, 24 APRIL 2012 NIKON EN-EL15 RECHARGEABLE LI-ION BATTERY

It has come to our attention that some EN-EL15 rechargeable li-ion batteries for Nikon DSLR cameras and the Nikon 1 system may contain a sub-standard component. In extremely rare cases, this issue may cause the battery to overheat and the exterior casing to become deformed.

This potential defect has been picked up in the Nikon manufacturing process (we have received no reports of this problem from the market). However, in order to ensure the safety of our customers and their equipment, we have initiated a recall of affected EN-EL15 batteries. Customers using an affected EN-EL15 battery may request a replacement as indicated below.

MODELS POTENTIALLY AFFECTED:

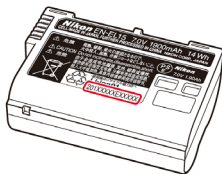
The Nikon EN-EL15 is a rechargeable lithium-ion battery that is supplied and for use with Nikon D800, D800E, and D7000* digital-SLR cameras, and the Nikon 1 V1* advanced camera with interchangeable lens.

*This issue does not apply to EN-EL15 batteries supplied with the D7000 and Nikon 1 V1 purchased before 29 February 2012 or to batteries purchased individually before 29 February 2012.

RETURNS PROCESS:

STEP 1: Identify affected EN-EL15 batteries

- Locate the lot number for your EN-EL15 battery. Lot numbers are alphanumeric characters printed on the name plate on the bottom of the battery (as shown in the illustration).
- EN-EL15 batteries where the 9th digit is an "E" or "F" are being recalled for replacement. For example - 201XXXXXEXXXXX and 201XXXXFXXXXX



STEP 2: Requesting replacement EN-EL15 batteries

If your EN-EL15 battery belongs to the affected lot number, please bring it to the Nikon Australia Service Centre for exchange or contact our dedicated customer service team on 1800 810 259 or email us at recall@nikon.com.au to arrange a free pick up (only original Nikon EN-EL15 batteries belonging to the affected production lot will be entitled for the one-to-one exchange).

Contact details of the Nikon Australia Service Centre can be found below:

Nikon Australia Pty. Ltd.
Sydney Service and Repair Centre (open 9am- 4.45pm weekdays)
02 8748 5222
Unit F1, Lidcombe Business Park
3-29 Birnie Avenue, Lidcombe NSW 2141

Nikon sincerely apologises for any inconvenience caused. Nikon will continue to take all possible measures to prevent future recalls. We hope that you will continue to choose Nikon for your photography needs.



At the heart of the image

**See www.recalls.gov.au for
Australian Product Recall Information**