**BSH Home Appliances Pty Ltd announces in-home dishwasher safety repair action in Australia.**

Leading Australian home appliances distributor, BSH Home Appliances Pty Ltd (***BSH***), today announced a product safety repair action in Australia for specified models of Bosch dishwashers manufactured between 2000 and 2006.

Reflecting its commitment to safety and quality, BSH Group's global quality and control processes have identified that some affected model dishwashers may potentially develop cracks in the printed circuit board within the control module. Depending upon individual operating circumstances, these cracks could potentially lead to melting of soldering material or, in an unlikely event, ignition of a fire in the dishwasher.

In response, BSH has today activated an in-home repair action. Authorised and trained repair agents will visit the homes of consumers with an affected model dishwasher to replace the relevant component in each unit. BSH expects that an in-home repair can usually be arranged within 7 working days. The replacement of the relevant component is a simple procedure which will take approximately 45-minutes.

Dishwashers in the following 20 models of Bosch dishwashers may be affected: SGI4335AU; SGI4345AU; SGI4347AU; SGI43A25AU; SGI43A45AU; SGI43A55AU; SGI4705AU; SGI4715AU; SGI53A55AU; SGS4332AU; SGS4352AU; SGS43A92AU; SGS43B22AU; SGS43B42AU; SGS4702AU; SGS4712AU; SGS5332AU; SGS53A52AU; SRI43A05AU; and SRS5302AU.

Approximately 63,000 affected model dishwashers were imported into Australia. BSH has confirmed 15 reported instances and is currently investigating 2 further reports in Australia where the product issue has led to product failure. Not all instances involved the ignition of a fire in the dishwasher. Further, no injuries have been reported.

BSH believes that the product issue only occurs while an affected model dishwasher is in use and only during the relatively short phase in the operating cycle when water is being heated to the required temperature. It also appears that unpredictable fluctuations in the Australian domestic power supply is a contributing factor.

BSH highly recommends that consumers with an affected model should cease using their dishwasher immediately and switch it off at the socket outlet. If in any doubt, consumers should immediately contact BSH on 1300 369 744.

In launching the repair action, BSH’s Managing Director, Mr Volker Thaens, said that the action reflects the BSH Group’s global commitment to safety and quality across its entire range of products. “The safety of consumers is our highest priority. That is why we are conducting this repair action for affected model dishwashers even though they have been operating successfully in Australian homes for the last 6 - 12 years”, Mr Thaens explained.

To help consumers identify whether they own an affected dishwasher, and to arrange a free in-home repair, BSHhasset up a dedicated, toll-free hotline at 1300 369 744, and a website at [www.bosch-home.com.au/repair](http://www.bosch-home.com.au/repair). The call centre is open 5 days a week, Monday – Friday 9am to 5pm AEDT.

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*In 2011, the Bosch Group celebrated its 125th anniversary – and for over 75 years, the name Bosch on household appliances has stood for expert development, technical quality and reliability. Company founder Robert Bosch, who would have been 150 years old in 2011, was already committed to the guiding principle that still applies today, of producing "technology for life". This tradition is both a commitment and a motivation for the company to this day: As the leading brand of household appliances in Europe, Bosch produces refrigeration appliances, washing machines and dryers, dishwashers, cookers and consumer products, for households across the world. For generations, these products have made people's everyday lives easier and improved their quality of life. Striving for quality and perfection is reflected not only in the proven functionality of the appliances and powerful technology, but also in product design that has been repeatedly recognized with awards. Treating people and nature with respect has been a corporate principle from the beginning and is reflected in the company's energy-efficient, resource-conserving and sustainable products and processes.*

*More information at* www.bosch-home.com.au