

Electrical Safety Recall



Slimline Radiant Heater	
Model: EH620M	
Voltage: 220 - 240V AC 50Hz	
Power: 2400W IPx4	
Serial Number: HP222460.....	
Made in China	
No User Servicable Parts	
Return to Supplier for Service or Repairs	

This serial number is noted below for affected product batches

Sitro Group Australia Pty Ltd is undertaking a voluntary recall of selected Gasmate Alfresco Radiant Heaters and Maxiheat Radiant Panel Heaters.

Products sold in stores since 1st March 2013, can be identified by reviewing the Data Label on the rear of the heater and examining the model number and first six digits of the Serial No.

Gasmate Product:

Model Number	Serial Number
EH610	217879 - XXX
EH620	217879 - XXX, 218303 - XXX
EH630	217878 - XXX

Maxiheat Product:

Model Number	Serial Number
EH610M	HP202268 - XXX
EH620M	HP202268 - XXX, HP222460 - XXX, HP226663 - XXX
EH630M	HP202268 - XXX

Defect: The heating element may get excessively hot and cause some area of the radiant heater panel to melt. In some cases, this may cause the RCD (safety switch) to trip instead.

Hazard: If the defect occurs, there is risk of burns or fire.

What to Do: Consumers should stop using the product immediately. Please contact Sitro Group Australia to receive a replacement unit or to discuss an alternative remedy. For further information, please call Sitro Customer Service Line on 1300 174 876 or Email: productsafety@sitro.com.au.

Sitro Group Australia is recalling the product to ensure the safety of our customers as an ongoing commitment to maintain the highest possible standards of safety and product quality at all times.

Contact Details: Sitro Customer Service Line
Phone: 1300 174 876 **Email:** productsafety@sitro.com.au