



# Product Safety Recall



## Do you own this product?

### TRUBLUE iQ & IQ+

See the recall for affected serial number ranges

Dates sold: 01/11/2022 – 26/02/2024



**Why the product is recalled:** The auto belay device can fail to retract when used.

**Hazard:** There is a risk of death or serious injury from a fall if the device fails to retract.



1. Consumers should stop using the devices immediately.
2. Consumers should check their device serial number and if it falls in the affected range contact Head Rush Technologies for a replacement.



Ask our staff to find out more about the recall.

[info@headrushtech.com](mailto:info@headrushtech.com)



Purchased from: The Highgate Group, WilWin Engineering, MJ Playgrounds



Set yourself a reminder to check at home

- Take a photo of this notice
- Set a reminder on your phone

PRA 2024/20264

See [productsafety.gov.au](https://www.productsafety.gov.au) for  
Australian product recall information