



Product Safety Recall

Do you own this product?



Anker Innovations Limited — Power bank model A1647

Anker brand portable power bank with built-in USB-C cable. The power bank is available in 5 colours: white, black, pink, purple and green

Model: A1647

Power: 20,000mAh, 22.5W output

Please see the [Product Safety Australia website](#) for a full list of affected serial numbers.

Dates sold: 7 March 2024 – 19 July 2024

Why the product is recalled: The battery in the power bank can overheat and catch fire.



Hazard: There is a risk of serious injury from burns and/or property damage if the power bank overheats and melts or catches fire.

Two incidents have caused injuries and property damage, which occurred overseas.

Stop using the product immediately.

Check the serial number on your power bank to determine if you have a recalled product.

Visit Anker's recall page to verify you have a recalled power bank and arrange a replacement. Anker will provide instructions for disposing or collecting the power bank.



Contact Anker at support@anker.com



Purchased from: Anker, Amazon



PRA2024/20304

See productsafety.gov.au for
Australian product recall information