

Product Safety Recall



Do you own this product?

Carrier Fire & Security Danmark A/S – Cavius Carbon Monoxide (CO) Alarm 4002

Battery powered, residential carbon monoxide alarm.

Installed in residential homes, camper vans, caravans, and camping cars.

Dates sold: 21 November 2019 – 4 March 2024

Why the product is recalled: The product has a delayed response time for triggering the alarm.



It does not meet the EN 50291-1:2018 standard for the response time of carbon monoxide alarms.

Hazard: There is a risk of serious illness, injury or death if triggering of the alarm is delayed. Depending on the level of exposure, consumers may experience symptoms including headaches and nausea. There is an increased risk of serious illness, injury or death the longer consumers are exposed to carbon monoxide.



Consumers should stop using the product immediately and return the product to Cavius Australia Pty Ltd or any retailer that sold the product.

Consumers will be offered a replacement alarm (Quell Q10LLCO) or a full refund.



For more information, consumers can contact Cavius Australia on 07 3556 1441 (Monday to Friday, 8:00am to 4:00pm) or by emailing info@cavius.com.au



Purchased from: Metal Manufacturers Pty Ltd, BCF, JD Lighting Parkinson Warehouse, Riviera Australia

PRA2024/20111

See **productsafety.gov.au** for Australian product recall information