



Product Safety Recall



Do you own this product?

COUNTRY ROAD — Two-Tone Demm Mug

Two-tone ceramic Demm mug in Sapphire, Bermuda, Dark Olive and Lilac colours.

Dates sold: 1 November 2023 – 24 May 2024



Why the product is recalled: Due to a manufacturing defect, the mug may break unexpectedly and have its base detach when hot liquid is poured into the mug.

Hazard: There is a significant risk of cuts and burns by scalding if the mug breaks during use.



1. Consumers should stop using the product immediately.
2. Consumers should return the product to any Country Road store to receive a full refund or replacement mug of a different design.



Consumers can contact Country Road by email at:

customerservice@countryroad.com.au



Purchased from: See Trader List on Product Safety Australia website



Set yourself a reminder to check at home

- Take a photo of this notice
- Set a reminder on your phone

PRA 2024/20215

See [productsafety.gov.au](https://www.productsafety.gov.au) for
Australian product recall information