



Product Safety Recall



Images are examples of range style.
Other year models and colours are also affected.

Do you own this product?

**Various Avanti, Malvern Star, Raleigh,
Diamondback & Scott bicycles**

40 affected models - see www.productsafety.gov.au for full
details of affected models

This recall notice affects products sold in Australia.

Dates sold: 1 July 2014 – 16 November 2023



Why the product is recalled: These bicycles don't comply with [the mandatory standard for bicycles](#). The front wheels may become loose and fall out if the quick release (QR) skewer is not installed and tightened correctly.

Hazard: There is a risk of accident and serious injury to the user if the front wheel comes loose or falls out while the bicycle is moving.

Consumers with the recalled models should stop riding their bicycle immediately and contact Sheppard Cycles Australia Pty Ltd via phone on 1300 883 305 to arrange for a replacement skewer.



For bicycles purchased at Big W: Sheppard Cycles will send the replacement skewer direct to the consumer.

For bicycles purchased at independent bicycle dealers: Sheppard Cycles will send the skewer to the independent dealer who will then install the skewer on the consumer's bicycle.



For more information contact Sheppard Cycles Australia Pty Ltd via phone on 1300 883 305.



Purchased from: Big W and Independent Bicycle Dealers

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See productsafety.gov.au for
Australian product recall information