

ELECTRICAL SAFETY RECALL

Power Supply for My Passport Wireless Pro and SSD
Switched Mode Power Supply APP524-051240U for "Western Digital" branded
My Passport Wireless Pro and SSD Hard Drives
Sold between June 2016 and November 2019



IDENTIFICATION: Your product is affected if:

1. The hard drive has one of the following model numbers (pictured on the left)
(exclude two digits in the end e.g. - 02)
WDBP2P0020BBK, WDBVPL0010BBK
WDBSMT0030BBK, WDBSMT0040BBK
WDBAMJ0010BGY, WDBAMJ0020BGY
WDBAMJ2500AGY, WDBAMJ5000AGY

AND

2. The model number of the power supply supplied with the hard drive is APP524-051240U
(pictured on the right)

DEFECT:

If the power supply is assembled incorrectly, live parts can be exposed, which does not comply with the electrical safety standard.

HAZARD:

Risk of electric shock.

ACTION REQUIRED:

If your power supply is affected, cease using Power Supply APP524-051240U immediately by turning off GPO (general power outlet), disconnect the adaptor from supply, store power supply securely. Contact Western Digital to receive a replacement and information regarding safe disposal of the power supply. Customers may continue to use their hard drive products without the power supply.

For further information Contact Western Digital on the toll free number 1800 429 861, (Monday to Friday, 8.30am and 5pm AEST) or via the email submission form at <https://support.wdc.com/support/case.aspx?lang=en>.

See www.productsafety.gov.au for Australian product
recall information