

Product safety recall

Carnival Halloween Luminous Teeth Cover

SHEIN Distribution Australia Pty Ltd.

LED light-up clear mouth guard. The central housing contains small, energy efficient bulbs and button/coin battery compartments.



Reason the product is recalled

The mouth piece doesn't comply with the <u>mandatory standards for products containing button/coin</u> batteries.

The battery isn't secured, and children could access the button/coin battery.

The screw isn't secured to the battery covering and could be lost when replacing the battery.

The packaging is missing warning information about

- the dangers of button/coin batteries to children
- what to do when a person suspects someone has swallowed or placed a button/coin battery inside any part of their body.

The hazards to consumers

Children are at risk of choking, severe internal burn injuries or death if they swallow or place button coin batteries inside their bodies.

Serious injury can occur in as little as 2 hours and the results can be fatal. In Australia, children have suffered serious injuries or died from swallowing button/coin batteries.

If you suspect a child has swallowed or inserted a button or coin battery:

- Call Triple Zero (000) if a child is having any difficulty breathing.
- Call the Poisons Information Centre immediately on 13 11 26, available 24 hours a day. They can direct you to an appropriate medical facility.

Early action can save lives. Do not wait for symptoms to develop.

What consumers should do

- 1. Stop using the product immediately and keep it out of reach of children.
- 2. Do not remove the batteries from the product and dispose of the product safely.
- 3. SHIEN will contact affected consumers via email with a link to confirm disposal of the product.
- 4. SHEIN will process a full refund when the email is actioned.
- 5. Contact SHEIN if you have not received the email or are having difficulties with the email.

Contact

SHIEN Distribution Australia Pty Ltd

Email: aucsteam@shein.com

Live Chat (11:00am to 8:00pm AEST) < Link >

Who sold the product: SHEIN

Dates available for sale: 24 July 2023 - 20 November 2024

PRA2025/20651

See productsafety.gov.au for Australian product recall information