

ELECTRICAL SAFETY RECALL

Hoover Dual Power Plus Carpet Washer Model 12300114 Serial Numbers beginning 1833 and higher

Sold between 24 September 2018 and 24 December 2018 at Godfreys stores in Australia and New Zealand

Models with serial numbers beginning less than 1833 are not subject to this recall notice



Serial number on label, which is located on the back of the product

Defect In some instances, the rubber seal on the motor does not effectively seal the motor housing. This could allow water to flow into the motor housing area.

Hazard RISK OF ELECTRIC SHOCK. If the defect occurs while the product is in use, the user may receive an electric shock causing serious injury or death.

Action Required Consumers should immediately stop using the product and return it to their nearest Godfreys store for a full refund of the purchase price.

Contact Consumers can contact Godfreys (Electrical Home-Aids Pty Ltd) by calling 1800 815 270 (Australia) Mon-Fri 9:00am – 5:00pm or 0800 282 288 (New Zealand) Mon-Fri 11:00am-7:00pm (NZDT), via email at productrecall@godfreys.com.au (Australia) or productrecall@godfreys.co.nz (New Zealand) or go to www.godfreys.com.au (Australia) or www.godfreys.co.nz (New Zealand).

**For Australian product recall information see
www.recalls.gov.au and see
www.productsafety.tradingstandards.govt.nz for New
Zealand product recall information**