

3 May 2012

XXXXX 101A Mary Street GYMPIE QLD 4570

Dear XXX

RE: RFBAQ Power Plug Recall

The Rural Fire Brigades Association Queensland is recalling all wall power plug charges from our electrical merchandise range as they do not have the relevant standards or approval numbers. The affected RFBAQ electrical merchandise products include;

- RFBAQ 4.3 inch GPS Unit (GPS-JP4308)
- RFBAQ 5 inch GPS Unit (GPS-JP5008)
- RFBAQ 7 inch GPS Unit (GPS-JP7001)
- RFBAQ Small Rechargeable Torch/ Flashlight (LIGHT0902)
- RFBAQ 3D Rechargeable Torch/ Flashlight (LIGHT0903)

As our records states that you purchased electrical merchandise with us, please immediately cease the use of the wall power plug charger and return it to the Rural Fire Brigades Association Qld at 101A Mary Street, Gympie Qld 4570, the RFBAQ will then send out a replacement.

Contact Ruth Jennings on 07 5480 1351 between 8:30 am – 4:30pm (Mon-Fri AEST) or email support@rfbaq.org to receive a Reply Paid Envelope for the wall power plug charger/s and to receive a replacement.

For more information on Australian Product Recall Information please see www.recalls.gov.au or the attached Product Safety Recall notice for the RFBAQ's wall power plug charges recall information.

If you have any further queries please do not hesitate to contact Ruth Jennings on 07 5480 1351.

Yours faithfully

Justin Choveaux A/Chief Executive Officer Rural Fire Brigades Association

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Product Safety Recall

Wall Power Plugs Chargers

for the following RFBAQ merchandise







PRODUCT:

RFBAQ 4.3 inch GPS Unit (GPS-JP4308) RFBAQ 5 inch GPS Unit (GPS-JP5008) RFBAQ 7 inch GPS Unit (GPS-JP7001)

RFBAQ Small Rechargeable Torch/ Flashlight (LIGHT0902) RFBAQ 3D Rechargeable Torch/ Flashlight (LIGHT0903)

SOLD: Rural Fire Brigades Association 2010-2012

CPU - MediaTek MT3351 CPU - MediaTek MT3351

CPU - Samsung S3C2443X-40

BATCH NO'S: All RFBAQ electrical products including RFBAQ GPS Units and RFBAQ Rechargeable Torches/Flashlights. All products were sold by RFBAQ in Gympie and have the RFBAQ logo marked on item.

DESCRIPTION OF DEFECT: The wall power plug chargers do not meet with relevant Australian Safety standards or have Australian approval numbers.

HAZARD: Pull Apart, Risk of Fire and Electric Shock

CONSUMER ACTION: Consumers should immediately cease the use of wall power plug chargers and return the power plug charger to the Rural Fire Brigades Association Qld at 101A Mary Street, Gympie Qld 4570. Contact Ruth Jennings on 07 5480 1351 between 8:30 am - 4:30pm (Mon-Fri AEST) or email <u>support@rfbaq.org</u> for a Reply Paid Envelope and to receive a replacement.

See www.recalls.gov.au for **Australian Product Recall Information**