

# Product Safety Recall

## Home Collection 2000W Oscillating Fan Heater Abode 2000W Oscillating Fan Heater

Woolworths Supermarkets and BIG W take product safety very seriously and wish to advise customers of a product recall on the following products:

### Home Collection 2000W Oscillating Fan Heater

Sold in Woolworths Supermarket stores

Ref No.: 317034

Model No.: NFE200



### Abode 2000W Oscillating Fan Heater

Sold in BIG W stores

Keycode No.: 8126597

Model No.: NFE200



These products have been sold in Woolworths Supermarkets and BIG W stores nationwide from March 2011 to 24<sup>th</sup> May 2011.

Once removed from the packaging the items can be identified by the Home Collection or Abode logo on the top of the fan where the operating settings are located. The Model No. can be found on the sticker on the base of the fan.

**Defect:** Woolworths Supermarkets and Big W are recalling this product due to a potential safety hazard caused by incorrect assembly where wires may come into contact with the heating element.

**Hazard:** Affected units could cause smoke, fumes and fire. No injuries have been reported. No other products in the Home Collection or Abode product ranges are affected.

**What to do:** Customers are asked to immediately return the products to any Woolworths Supermarkets or BIG W store for a full refund.

Woolworths Supermarkets and BIG W apologies for any inconvenience caused.

If further information is required customers are invited to call:  
Woolworths Toll-free Customer Service number: 180 103 515 or  
BIG W Toll-free Customer Service number: 1800 251 311

See [www.recalls.gov.au](http://www.recalls.gov.au) for  
Australian Product Recall Information