



Bayer

URGENT MEDICINE RECALL

Bayer Canesten Clotrimazole Thrush Treatment 6 Day Cream 35g AUST R 18699

Batch number 8B2009 Expiry date 03/2015

Batch number 8B2010 Expiry date 03/2015

Batch number 8B2011 Expiry date 03/2015

Batch number 8B2020 Expiry date 05/2015

Batch number 8B2021 Expiry date 05/2015

Bayer Australia, in consultation with the Therapeutic Goods Administration, is recalling 5 batches of Bayer Canesten 6 Day Cream 35g used for vaginal thrush. Bayer takes the safety and quality of its products very seriously. Unfortunately the plastic applicator used in the affected batches may have a production problem resulting in extruding plastic at the opening or may have visible signs of black marks or spots, necessitating this recall. Use of the affected batches may result in discomfort or injury.

No other batches are affected.

No other Bayer Canesten products are affected.

If you have a pack of Bayer Canesten 6 Day Cream 35g from any of the affected batches above do not use it. The batch number and expiry date to identify which batches are affected can be found on the side of the pack.

Please return any packs to the pharmacy you purchased the product from and they will offer you a refund or a replacement product from another batch. Alternatively call the Bayer Customer Service line to arrange a refund or a replacement product.

If you have any questions about this recall please call our Bayer Customer Service line.

**BAYER CUSTOMER SERVICE: Phone 1800 807 116
(8am – 7pm AEST)**

We appreciate your assistance in carrying out this recall and apologise for any inconvenience this may cause.