

ELECTRICAL SAFETY RECALL

HP Notebook Computer Batteries

HP, Compaq, HP ProBook, HP Envy, HP Pavilion Notebook Computers



Identification: The first characters of the unique number of a potentially affected battery will be: 6CGFQ, 6DEMA, 6CGFK, 6EBVA, 6CZMB, 6DEMH, 6BZLU or 6DGAL.

Affected batteries will be identified by CT#, which is unique to each individual battery and is located on the white label affixed to the battery. The complete number will need to be verified by the HP to determine if the battery is actually one that is affected.

Where the product was sold: Nationally: Online; in-store and direct contact

Defect: The affected batteries have the potential to overheat

Hazard: Risk of fire and burn hazard

Action required:

- Turn off your HP note book computer, remove the battery and check the identification number
- Go to the [HP Battery Recall website](http://www.HP.com/go/batteryprogram2016) at: <http://www.HP.com/go/batteryprogram2016> and follow the instructions to validate your battery.
- If the validation process indicates that your battery is affected, cease use of the battery immediately and remove it from the notebook. HP will provide a replacement battery for each verified, affected battery, at no cost.
- HP will notify customers how to return or dispose of the affected battery
- Note: You may continue to use your notebook without the battery installed, by connecting the notebook to external power

For further information on this recall, contact the [HP Battery Recall website](http://www.HP.com/go/batteryprogram2016) at: <http://www.HP.com/go/batteryprogram2016> and select **Contact Us** or phone: **1300 721 147**

**See www.recalls.gov.au for
Australian Product Recall Information**