

# Product Safety Recall Notice

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To: Garmin Customer  
From: Dan Bartel, Vice President of Worldwide Sales  
Date: July 23, 2013

Dear Garmin Customer:

Garmin has identified a potential safety issue involving the quatix watch and has decided to voluntarily recall all quatix watches. The issue involves the battery being too close to the watch housing in some watches which, when combined with salt water or heavy perspiration, can cause a small burn on the skin under the watch. Garmin has received one report of this issue from a quatix customer. Given Garmin's longstanding commitment to safety and customer satisfaction, Garmin is voluntarily recalling all quatix watches.

Garmin sincerely apologizes for any inconvenience that this matter has caused.

Please contact Garmin at 1800 552 438 to set up a return merchandise authorization (RMA) to return your quatix to Garmin for a free replacement. Alternatively, please send an email to [australasia.marine.contacts@garmin.com](mailto:australasia.marine.contacts@garmin.com) and provide the following information:

- Customer name
- Shipping Address
- Primary Phone number
- quatix serial number
- Customer e-mail address

Thank you for your patience and cooperation.

Sincerely,

Dan Bartel  
Vice President of Worldwide Sales  
Garmin International, Inc.