

**BMC Switzerland AG**

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Recall of fork EVO Aprebic ACC-A704DN50B

Dear BMC dealer or distributor,

Due to quality variations in the production of our supplier, individual breakages occurred at the **fork EVO Aprebic ACC-A704DN50B**. In relation to the delivered amount these are very few, but due to our own demand for quality and care they remain unacceptable. BMC has therefore decided to replace all affected forks as we cannot guarantee safe use.

The fork EVO Aprebic ACC-A704DN50B was installed on the following models:

- Alpenchallenge AC01 105/Tiagra (model year 2012 and 2013)
- Alpenchallenge AC01 Rival (model year 2012 and 2013)
- Urbanchallenge UC01 Alfine 11 (model year 2012 and 2013)
- Masschallenge MC01 Team (model year 2012)

We wish to point out that you should in no case continue to use the bicycles until the **fork EVO Aprebic ACC-A704DN50B** is replaced due to the possible risk of injury. BMC will inform you of the procedure for exchanging the forks in the coming weeks.

Please proceed as follows:

1. In order to ensure that all affected end customers are informed as quickly as possible, we decided to directly inform the end customers with a letter. We therefore ask that you provide us by 20.7.2013 with all of the contact data (surname, first name, email address, mailing address) of customers who have bought one of the above-named models which are equipped with the fork EVO Aprebic ACC-A704DN50B.
2. For all of the affected model bikes that you still have in stock, a sales stop is necessary until the exchange of the fork EVO Aprebic ACC-A704DN50B takes place.

BMC wishes to emphatically apologize for this situation and thank you for your swift and complete reporting of the customer addresses and your support during the processing of this recall.

Sincerely yours,

BMC Switzerland AG

Michael Sommer
Head of Sales