

Bad Urach, 2013-03-04

Press Release – for immediate release

**Urgent safety notice!
Replacement of MAGURA MT6 and MT8 brake levers!**

Dear Sir or Madam,

During the course of our constant product observation process, MAGURA has detected a potential fault source in part of a production batch affecting our disc brake range MT6 and MT8. The fault could potentially pose a risk to the user. As a result we recommend that you stop using these products with immediate effect. In the few cases where we have experienced this fault it is apparent that a loss of brake pressure can occur when the brake is exposed to very cold temperatures. The safety of our customers is our primary concern and any potential risk to the user due to quality issues, as in this case, leads to an immediate corrective action.

As a result we would recommend that all affected brakes are no longer used. We are offering a free of charge replacement option for any potentially involved disk brake systems which are members of the product family **MT6 and MT8**. Should your brake be affected the brake lever (master cylinder) will be replaced free of charge.



This replacement only applies to a limited number of **MT6 and MT8** brakes which can be identified by a production number visible on the brake calliper as shown.



All MT6 and MT8 brakes with serial numbers up to 20531 are subject to this replacement action and could potentially be affected. All MT6 and MT8 brakes without a serial number on the calliper could also potentially be affected and will be replaced. MT6/8 brakes with serial numbers higher than 20601 are not affected. All other MT series brakes (MT4, MT2, MTC, MTS and MT Custom) are also not affected.

For safety reasons the affected brakes should no longer be used.



The lever (master cylinder) on the affected disk brakes will be replaced by MAGURA Bike Parts GmbH & Co. KG or an approved MAGURA Service Partner. In order to avail of this replacement we will require you to remove the complete brake - lever including clamp and clamp retaining nuts, pressure line and calliper - and forward it to MAGURA Bike Parts GmbH & Co. KG in Bad Urach or alternatively to make the appropriate arrangements with your bicycle shop and/or MAGURA Service-Partner to forward the brake to us on your behalf. Brake disks and adapters should not be removed and can remain on the bicycle. The full details with regards to this free of charge replacement campaign for bicycle shops and MAGURA customers can be found on www.magura.com/mt-replacement.

We are aware of the implications and inconvenience this campaign may cause to our customers and would like to take this opportunity to apologise in advance and to thank you for your patience and understanding. As a mark of our appreciation every bicycle shop and customer will receive a set of MAGURA brake pads free of charge per affected brake received by us as soon as the lever change has been carried out.

To ensure a fast, effective and safe replacement you are required in advance to register at - www.magura.com/mt-replacement before returning the brake system to us.

In the event that you require our support for this campaign you can contact us directly on our Hotline which we have set-up to advise you where required. You can contact us on:

HOTLINE (ONLY FOR GERMANEND CONSUMERS)+49 800 5894768
HOTLINE (Austria) +49 7125 9694650
HOTLINE (GLOBAL) +49 7125 9694650
Winter (up to and including March): Mo-Th 9.00 to 16.45, Fr 9.00 to 12.00
Summer (April up to and including September): Mo-Th 9.00-16.45, Fr 9.00-15.30

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We will make every effort to ensure that this replacement campaign is concluded as smoothly as possible whilst causing a minimum of inconvenience to our valued customers. We would like to take this opportunity in advance to thank you very much for your support and understanding in relation to this matter.

For more information please refer to www.magura.com

Yours faithfully,

Gustav Magenwirth GmbH & Co. KG
Company Management

MAGURA Bike Parts GmbH & Co. KG
Company Management

A handwritten signature in black ink, appearing to read 'Edmund Hirth'.

Edmund Hirth

A handwritten signature in black ink, appearing to read 'Martina Class'.

Martina Class