

Product Safety Recall

Country Road has decided to recall the mugs described below because there is a risk that for some of the mugs, the base may separate from the sides. If the base shears off from the mug while it is filled with hot liquids, scalding may result. While the risk is very low, we are taking a conservative approach to mitigate any potential risk to you.

THE RECALLED MUGS

- Bistro Ribbon mug (blue stripes) with batch code number 1669885 on the base. This mug was sold from December 2011 to March 2012.
- Set of Four Bistro Kente mugs (tangelo/red) with batch code number SS 2012 on the base. These sets were sold from November 2012 to January 2013.

BISTRO RIBBON MUG - BATCH CODE 1669885



BISTRO KENTE MUG - BATCH CODE SS 2012



WHAT YOU NEED TO DO

Immediately remove any recalled mugs from use and return them to any Country Road store for a full refund or replacement mugs in a different design. For more information, please contact Customer Service on (AUS) 1800 801 911 or (NZ) 0800 105 655 or via email at customerservice@countryroad.com.au.

SEE WWW.RECALLS.GOV.AU FOR AUSTRALIAN PRODUCT RECALL INFORMATION