
 **Product Safety Recall**

AWA 7" PORTABLE DVD PLAYER

BIG W takes product safety very seriously and wishes to advise customers of a product recall on the following product:

**AWA 7" PORTABLE DVD PLAYER
MODEL NO. TV-3245-D7**



The DVD player has been sold in BIG W stores nationwide as part of an AWA Home Entertainment Full High Definition Pack from January 2012 to July 2012. Only the DVD player is being recalled, the 32" Full HD LED LCD Television is not affected.

Once removed from the packaging the item can be identified by the AWA logo below the screen. The Model No. TV-3245-D7 can be found on the base of the unit.

Defect: Big W is recalling this product due to a potential safety hazard where in rare cases the internal lithium-ion rechargeable battery may overheat.

Hazard: Overheating of batteries is a potential fire hazard.

What to do: Customers should stop using the portable DVD player and are asked to immediately return the product to any BIG W store for a refund. No customer injuries have been reported. No other products in the AWA product range are affected.

BIG W apologises for any inconvenience caused. If further information is required customers are invited to call:

BIG W Toll-free Customer Service number: **1300 244 999**

See www.recalls.gov.au for Australian Product Recall Information

BIGW_329956