Product Safety Recall
Christmas Time LED Ropelights

BIG W takes product safety very seriously and wishes to advise customers of a product recall on the following products:

Multi-Coloured 10m LED Connectable Ropelights (keycode 8271666), Red 10m LED Connectable Ropelights (keycode 8271667), Cool White 10m LED Connectable Ropelights (keycode 8271668), Blue 10m LED Connectable Ropelights (keycode 8271669), Multi-Function Spiral Tree LED Ropelight (keycode 8278087), Kissing Reindeer LED Ropelight (keycode 8278090), Santa on Sleigh with Reindeer LED Ropelight (keycode 8278091), Candy Cane LED Ropelight (keycode 8271670), Star LED Ropelight (keycode 8271671), Tree LED Ropelight (keycode 8271672), Merry Christmas LED Ropelight (keycode 8271673), Reindeer LED Ropelight (keycode 8271674), Santa LED Ropelight (keycode 8271675), HOHOHO LED Ropelight (keycode 8271676), Chimney Santa LED Ropelight (keycode 8271678), Large Merry Xmas (keycode 8271677).

PLEASE REFER TO THE BIG W WEBSITE FOR PRODUCT IMAGES.

These products have been sold in BIG W stores nationwide from 16 September 2012 to 14 November 2012.

Once removed from the packaging the item can be identified by the sticker on the power supply cord. The keycode can be found on the sticker attached to the power supply cord. The keycodes for each product are listed above and can also be found on the BIG W website along with product images.

Defect: Big W is recalling these products due to a potential safety hazard where wiring may be exposed.

Hazard: Potential risk of electric shock or fire.

What to do: Customers should immediately unplug the products. Customers are asked to immediately return the products to any BIG W store for a full refund. No other products in the Big W range are affected.

BIG W apologies for any inconvenience caused. If further information is required customers are invited to call: BIG W Toll-free Customer Service number: 1300 244 999

See www.recalls.gov.au for Australian Product Recall Information

BIGW_328899

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