

# Product Safety Recall



## IKEA 365+ SÄNDA track 70 and 114, due to risk of electric shock

IKEA kindly asks customers who have an IKEA 365+ SÄNDA track 70 and/or 114 from supplier 21338, date stamp 1134 – 1208, to stop using the track immediately and contact Customer Services.

**Defect:** The recall is being conducted due to a defective earth connection in the track

**Hazard:** Due to a defective earth connection in the track there is a risk of electric shock upon contact with the track or connected lamps.

IKEA has received no reports of any incidents involving SÄNDA track.

**What to do:** Customers with an IKEA 365+ SÄNDA track 70 and/or 114 are asked to check the supplier number and production date. If the supplier number is #21338, and has a production date stamp between 1134 – 1208 (YYMM) customers are asked to stop using the track immediately and to contact IKEA Customer Service for further information on how to receive a replacement unit or a full refund.

The affected tracks were sold between September 2011 and March 2012. Only IKEA 365+ SÄNDA tracks 70 and 114 from supplier 21338, date stamp 1134 – 1208 are affected by this recall.

### Label on tracks



The safety of our products is always the highest priority at IKEA. IKEA apologises for any inconvenience this may cause.

### Contact Details:

For more information, please visit [www.IKEA.com.au](http://www.IKEA.com.au) or contact IKEA on:

Homebush Bay, NSW (02) 8002 0400,  
Tempe, NSW (02) 8020 6641

Richmond, VIC (03) 8416 5000,  
Springvale, VIC (03) 8523 2154,  
Logan, QLD (07) 3380 6800



See [www.recalls.gov.au](http://www.recalls.gov.au) for  
Australian Product Recall Information