

GAIA Skin Naturals takes product quality and safety very seriously and wishes to advise all consumers of a recall of the following product sold through pharmacies and independent retailers nationally:

GAIA Natural Baby Skin Soothing Lotion

Defect: The product does not comply with the Trade Practices (Consumer Product Information Standards) (Cosmetics) Regulations 1991.

Hazard: Ingredients that are missing or inaccurate on a product label can expose consumers with sensitivities to ingredients that may cause an allergic reaction. Should users suffer an adverse reaction they are also unable to identify the possible causes and seek appropriate treatments.

What to Do: If you have the product in your possession you can call our customer service line to arrange the return of product for a full refund or exchange for another product in the range.

Contact Details: Customer Service (03) 9703 1707

GAIA Skin Naturals wishes to reassure its consumers that this does not affect any other product in our range.

GAIA Skin Naturals sincerely apologises to its consumers for the inconvenience caused.

See www.recalls.gov.au for Australian Product Recall Information