



Product safety recall

ERC/CRC/HEC bicycle wheels for road bikes

DT SWISS AG

Bicycle wheels

ARC 1100, 1400, 1600 DICUT 50 / 55 / 65

ARC 1600 SPLINE 50 / 55 / 65

ERC 1100, 1400, 1600 DICUT 35 / 45

ERC 1600 SPLINE 35 / 45

ERC LOG CLASSIC 45

CRC 1100 DICUT 45

CRC 1400, 1600 SPLINE 35 / 45

HEC 1400 SPLINE 45

Affected wheels have a DT Swiss ID higher than 2740000.

The DT Swiss ID is located on a sticker on the wheel rim, the rim tape or in the rim well.



Reason the product is recalled

Separation of the layers of the rim flange can occur which can weaken the wheel, causing it to collapse.

The hazards to consumers

Risk of serious injury, death or property damage if the wheel fails while it is in use.

Incidents have occurred.

What consumers should do

1. Stop using these wheels immediately.
2. Visit <https://www.dtswiss.com/en/recall> to check if your wheel is affected.
3. If you have an affected wheel register your details to arrange a free wheel inspection. If your wheel is affected, it will be replaced free of charge.

Contact: DT SWISS AG

Email recall@dtswiss.com

Phone: [+61 397 009 400](tel:+61397009400) between 9am-5pm (AEST)

Visit <https://www.dtswiss.com/en/recall>

Who sold the product: Apollo Bicycle Co., Canyon Bicycles

Dates available for sale: 1 September.2024 to 25 July 2025

PRA2025/20584

See productsafety.gov.au for Australian product recall information