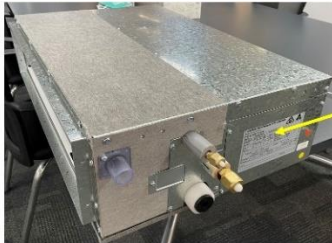




Product Safety Recall



PCB LOCATED INSIDE ELECTRICAL BOX

FXDQ, INSTALLED IN BULKHEADS GENERALLY IN APARTMENTS



PCB LOCATED INSIDE ELECTRICAL BOX

MODELS FDVQ, FDVQN AND FXMQ: INSTALLED IN RESIDENTIAL PREMISES

Do you own this product?

Indoor fan deck unit supplied as part of certain Daikin ducted air conditioning systems

This product is an indoor component of an air conditioning system. The indoor fan deck is installed in the roof cavity of a house or in the bulkhead cavity of apartments and provides conditioned air to the premises.

See complete list of model numbers on the www.productsafety.gov.au website

Dates sold: 29 September 2017 – 15 February 2024



Why the product is recalled: The wiring harness in these products has been reversed and assembled incorrectly.

Hazard: There is a risk of serious injury or death from electric shock to technicians working on live equipment.



1. No action is required by consumers unless the unit requires servicing.
2. To find out if you own an affected unit and if it is safe to do so you can check the rating plate on your outdoor unit. You will find 2 model numbers and a serial number. The first model number is the outdoor model and the second model number (underneath) beginning with an F, is the indoor model number. If the model number appears on the model number list then you have an affected product. Please contact Daikin for assistance using the webform: <https://www.daikin.com.au/wire-harness-issue>.
3. If you are unable to locate either of these model numbers or do not have access to the outdoor unit, please contact our Customer Service Information line on 1300 362 438 Mon-Fri (8.00AM – 5.30PM AEST) and one of our Customer Service Representatives will assist you.



For more information Please contact the Daikin Customer Service Information line on 1300 362 438 (Monday to Friday, 8:00am–5:30pm AEST) or via the webform: <https://www.daikin.com.au/wire-harness-issue>



Purchased from: Dealers and distributors of Daikin products.

PRA2024/20112

See productsafety.gov.au for
Australian product recall information