

## **Product Safety Recall**



## Do you own this product?

## Subaru Fuel Additive SA 718

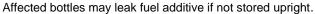
A fuel additive used to clean a Subaru vehicle's fuel tank and maintain the vehicle's performance.

Grey 250ml bottle with blue cap.

Affected batches are 36989, 36990 and 36991.

Dates sold: 30 January 2024 - 15 March 2024

Why the product is recalled: The cap on affected bottles may not be tensioned correctly and not seal correctly.





**Hazard:** There is a risk of injury if leaked fuel additive comes into contact with skin or eyes or if vapour is inhaled.

The fuel additive can cause irritation to skin, eyes and airways. It can also cause drowsiness or dizziness if inhaled. Injuries have occurred following skin exposure to this product.

Consumers should contact Subaru Australia on <a href="feedback@subaru.com.au">feedback@subaru.com.au</a> and provide a picture of the bottle showing the affected batch number. Customers should also provide either the Vehicle Identification Number (VIN) of the car that was serviced or details of the location the bottle/s were purchased from.

Subaru Australia will provide a refund in the form of an electronic debit gift card by e-mail to consumers who have an affected fuel additive bottle.

Consumers should follow the instructions below before disposing of the bottle:

- 1. Before handling the product, ensure you are wearing protective gloves and eye protection.
- 2. Ensure the bottle remains upright at all times whilst inspecting the product.
- 3. Look for any visible signs of leakage coming from the cap or on the outside of the bottle.
- $4. \ \, \text{Check for the batch numbers 36989, 36990 or 36991 displayed on the neck of the bottle to confirm whether the bottle is from the identified batch ranges and is being recalled.}$
- 5. If it is from the identified batch ranges, empty the contents of the bottle into your vehicle's fuel tank in accordance with the instructions on the bottle. There will be no detriment to your vehicle as a result of using the Fuel Additive in advance of the 6,000km interval usually recommended.
- 6. Dispose of the bottle as you normally would.

For more information about the refund or the safe disposal of the affected bottles, contact Subaru Australia on feedback@subaru.com.au or by phone on 1800 22 66 43.



Purchased from: Authorised Subaru Australia retailers or independent service centres.

PRA202420166

See **productsafety.gov.au** for Australian product recall information