



# Product Safety Recall

## Electrical Safety Recall



**Growatt New Energy Australia Pty Ltd**

**Growatt solar power inverters**

**Models:** SPH3000TL BL-UP SPH3600TL  
BL-UP SPH4000TL BL-UP SPH4600TL  
BL-UP SPH5000TL BL-UP SPH6000TL  
BL-UP

### Identification:

Solar power inverter used in domestic rooftop solar systems.

**Sold at:** Go Solar (<https://gosolar.com.au/>)

Solar Mart (<https://www.solamart.com.au/>)

### Why the product is recalled:

The inverters have been supplied with an emergency power supply (EPS) port with a plug that can be removed by hand without the use of a tool. If the plug is removed or if it is not connected during the installation process the user has access to live hazardous voltage.

### Hazard:

There is a risk of serious injury or death from electric shock if consumers remove the EPS port plug and access live parts.

### Action required:

Consumers should switch the inverter off immediately and contact Growatt Australia on [australia@ginverter.com](mailto:australia@ginverter.com) or by phone on 1800 476 928 to arrange for the permanent securement of the EPS port connector so that it cannot be removed without a tool. A warning label will be affixed to the connector advising of the dangers of live parts if removed.

**For further information:** Please direct all calls and any queries concerning this recall to Growatt on [australia@ginverter.com](mailto:australia@ginverter.com) or by phone on 1800 476 928

See [productsafety.gov.au](https://productsafety.gov.au) for  
Australian product recall information