# **Product Safety Recall**



## **Electrical Safety Recall**

#### **Chervon Australia Pty Ltd**

#### EGO Power+ Cordless Brushless Hedge Trimmer

Purchased as a:

- Skin (tool only) HT2410E
- Hedge trimmer kit (tool, battery, charger) HT2411E

### Identification:

Recalled hedge trimmers have a serial number in one of the following ranges:

- AHT04180500701X AHT04180501300X
- AHT04180500001X AHT04180500600X
- AHT04180600001X AHT04180600300X
- AHT04180604951X AHT04180605250X
- AHT04180611451X AHT04180611750X

Purchased from Trade Tools, Total Tools, Sydney Tools, Mitre 10, Home Timber & Hardware, Stratco and independent stores

Why the product is recalled: The rear trigger switch can fail to rebound after being pressed, which can cause the hedge trimmer to activate unexpectedly.

**Hazard:** There is a risk of serious injury including laceration if the hedge trimmer activates unexpectedly.

#### Action required:

Stop using the recalled hedge trimmer immediately.

Consumers should contact Chervon for a free repair of the rear trigger switch.

To organise the repair, you can:

- register your details via the EGO recall portal https://egopowerplus.com.au/recalls
- phone Chervon on 1300 000 346 (select option 3) 9am to 5pm Monday to Friday
- email <a href="mailto:support@egopowerplus.com.au">support@egopowerplus.com.au</a>

Once registered, Chervon will contact consumers to direct them to the nearest repair agent to have their hedge trimmer repaired.

If you cannot return the unit to a repairer or have sold or gifted it to another person you should contact Chervon.

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See productsafety.gov.au for

Australian product recall information