



Product Safety Recall



Do you own this product?

Remote control supplied with Heatstrip Outdoor heaters

THG2400BA, THG3200BA, THH2400AA, THH2400AR, THH3200AA, THH3200AR, THX2400DCR, THX3600DCR, THB2200BA, THB3200BA, TG2200RB, TF2200RA, TF3000RA

Dates sold: 22/06/2022 – 7/10/2023

Why the product is recalled: The product does not comply with the mandatory safety standard for products containing button/coin batteries.



The button/coin batteries are not adequately secured and are accessible to young children.

Hazard: There is a risk of choking, severe internal burn injuries or death to young children if they gain access to the button/coin batteries and swallow or place them inside their body. Severe or fatal injuries can happen in 2 hours or less.



1. Consumers should stop using the product and keep it out of reach of children.
2. Consumers should contact Thermofilm to arrange for a replacement remote control.



Ask our staff to find out more about the recall.

product.recalls@thermofilm.com.au

1300 014 389



Purchased from: Various outdoor appliance retailers

PRA 2023/19956

See [productsafety.gov.au](https://www.productsafety.gov.au) for
Australian product recall information