



# Product Safety Recall



## Electrical Safety Recall

Direct To Retail

Mi Phone Universal Travel Adapter

MiP0010 model universal travel power outlet adapter

**Sales Dates:** 1 October 2023 – 12 June 2024

### Identification:

Includes Australian, US, UK and European connection plugs.

USB A

USB C

The model number can be found printed on the product.

Sold at Chemist Warehouse stores

### Why the product is recalled:

This product does not comply with required Australian standards. The travel adapter does not provide a protective earthing connection to connected appliances.

### Hazard:

There is risk of serious injury or death from electric shock.

### Action required:

Stop using the product immediately.

Contact Direct To Retail to:

1. make arrangements to get a replacement product in exchange for the affected adaptor;
- or
2. get an authorisation number to allow you to return the adaptor to a Chemist Warehouse store for a full refund.

### For further information

Contact:

Direct To Retail

info@direct2retail.com.au

See [productsafety.gov.au](https://www.productsafety.gov.au) for  
Australian product recall information